

WARRANTY POLICY

J. Adams & Co offers a **24 month** warranty from the date of original purchase.

J. Adams & Co guarantess that the product is free from any manufacturing defect. If any manufacturing defect is found, a request may be made for the product or one of its parts to be repaired or replaced free of charge by the date set for the guarantee to come into force, when:

- The product deformity is reported within **7 days** of delivery.
 - The defect is acknowledged as such by J. Adams & Co or a retailer.
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The Warranty is not valid if:

- Installation is not in conformity with the regulations governing the product or with the instructions for installation, use and maintenance of the product.
 - Damage caused by transport and/or movement.
 - Damage caused by authorized technical personnel during installation.
 - Use is made of materials and spare parts which are not original or consumables which are inappropriate (for example light bulbs)
 - Electrical systems not in compliance with current sector regulations.
 - Improper or negligent use of the product.
 - Damage caused by accidents or for reasons of Act of God, such as lightning, floods, fires, or resulting from environmental, climatic or any other conditions affecting the product.
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J. Adams & Co shall not be liable for damages that may be suffered directly or indirectly by individuals, animals and property as a result of breach of observance of the instructions or regulations applicable to the installation, use and maintenance of the product, or for damages resulting from any interruptions in operation of the product.

Excluded from the guarantee are consumables or items subject to normal wear and tear, such as, eg. batteries, light sources gaskets.

Any other conditions and terms agreed by contract with individuals other than consumers (i.e. professional users) shall take precedence over these conditions, apart from compulsory regulations in this respect laid down by law.